



FERRARI NORTH EUROPE APPRENTICESHIP PROGRAMME

APPLICANT INFORMATION





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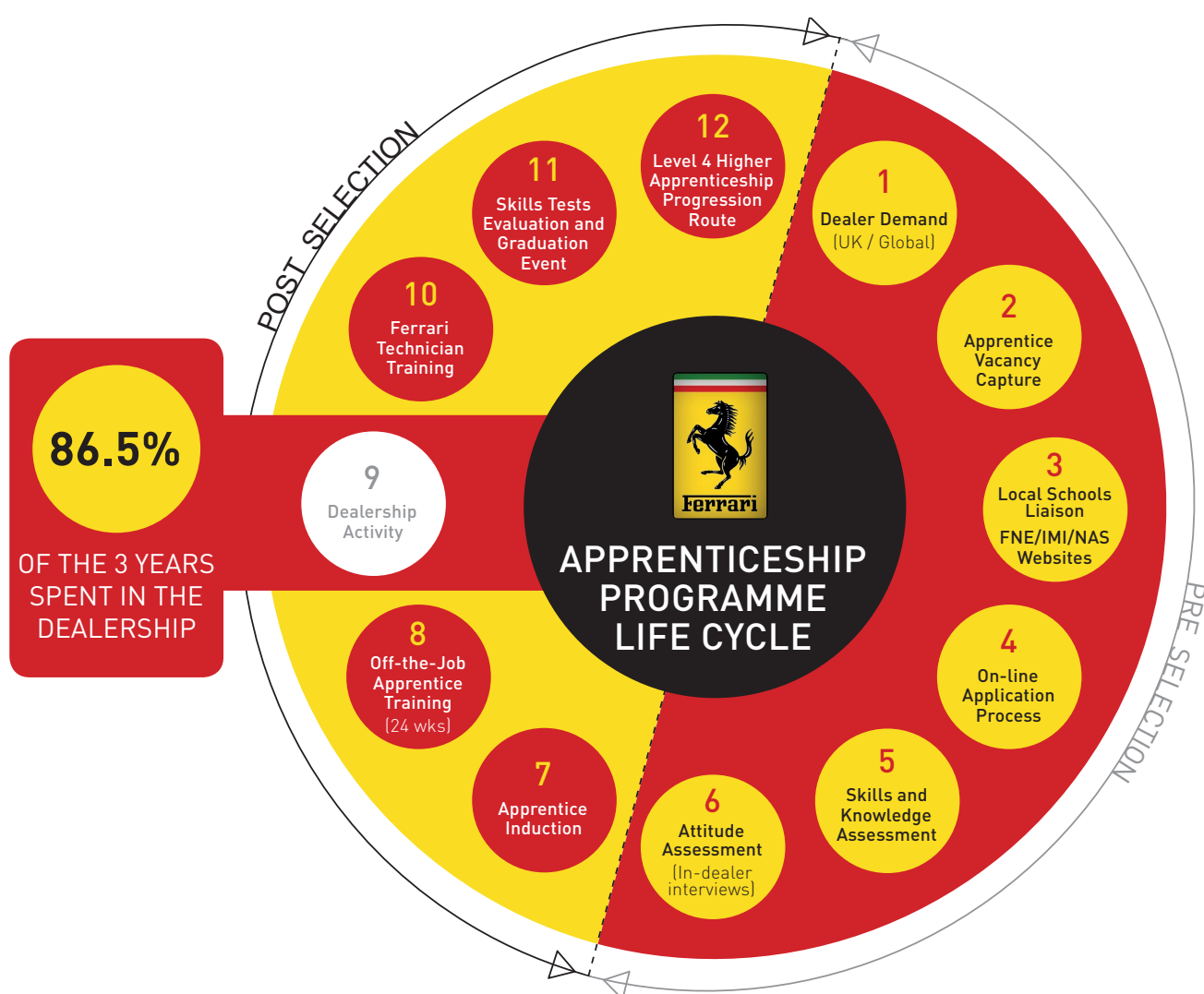
INTRODUCTION

The prestigious Ferrari North Europe Apprentice Programme has been designed to train and develop apprentices in a way that enables them to learn the core elements of the role of Ferrari Service Technician using advancing technology as well as fostering an exceptional level of customer service. The comprehensive, 3 year programme provides all apprentices with all the support they need to help develop skills and earn whilst they learn to become knowledgeable and expertly trained apprentices, who will hopefully become the Ferrari Service Technicians of the future.

OVERVIEW

The Ferrari North Europe Apprentice Programme is 3 years in duration for the Technician programmes with the Service and Parts Advisor programmes being 2 years in duration. In both the Technician and Advisor Programmes the apprentices spend 86.5% of their time in an Official Ferrari dealership alongside a skilled technician/mentor.

The classroom and workshop training elements of the programme are delivered at the Ferrari Training Academy in Slough. The Ferrari Apprentice trainer will also carry out quarterly dealer visits to monitor and discuss the apprentice's development.



If you would like to discuss becoming a Ferrari Apprentice, please contact 0115 945 7217 or visit www.ferrariapprenticeship.co.uk

APPRENTICE RECRUITMENT

Applications can be made to join the Ferrari North Europe Apprenticeship Programme via the website at:

www.ferrariapprenticeship.co.uk

On applying for a particular vacancy all applicants will be asked to complete an online assessment and upload their CV. You will then receive a telephone call to discuss your application in more detail and if you are successful, you will be invited to a face-to-face interview with the Official Ferrari dealer who makes the final decision to offer the Apprenticeship.

Stage 1	Visit website www.ferrariapprenticeship.co.uk
Stage 2	Search for your ideal vacancy
Stage 3	Complete your on-line application and attach your most recent and up to date CV
Stage 4	EMTEC Recruitment Team will contact suitable applicants, conduct a telephone interview and send those successful an on-line assessment
Stage 5	If successful, you will then have a face to face interview at the Ferrari Dealership
Stage 6	After all interviews have taken place, candidate notified of outcome
Stage 7	If successful, a start date will be agreed and a confirmation offer emailed to the candidate. If unsuccessful, the candidate will be offered interview feedback

SERVICE TECHNICIAN

3 YEARS

The programme is designed around the Institute of the Motor Industry (IMI) Apprenticeship in Light Vehicle Maintenance and Repair (Standard) (Level 3). Additionally the programme is enhanced by the inclusion of Ferrari Technical Training Courses to allow the apprentice to graduate with the skills and knowledge required in your dealership. Incorporated into the third year of training will also be assessments for:

- ATA Light Vehicle Service Maintenance Technician
- Level 3 Award Automotive Refrigerant Handling

The achievement of an Apprenticeship in Light Vehicle Maintenance and Repair (Standard) (level 3), Functional Skills relevant to the learners level, all assessed to the IMI standards. Assessment of all qualified learners to the ATA IMI standards.

Training is delivered by dedicated Ferrari Apprentice trainers using Ferrari vehicles and equipment at the Ferrari Training Academy in Slough.

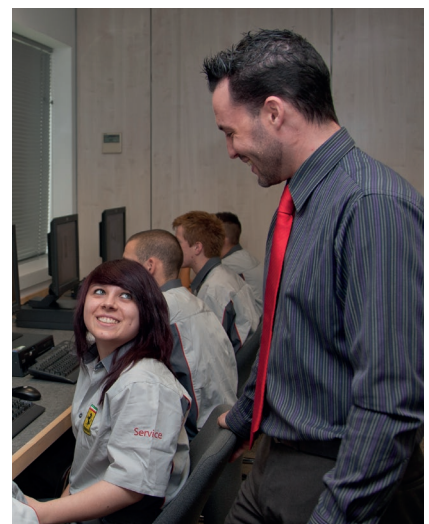
BODY/PAINT TECHNICIAN

3 YEARS

The programme is designed around the Institute of the Motor Industry (IMI) Body Repair or Paint Advanced Apprenticeship Framework (Level 3). Additionally the programme is enhanced by the inclusion of Ferrari Technical Training Courses to allow the apprentice to graduate as a valuable member of your team. Incorporated into the third year of training will also be assessments for:

- ATA Body repair

The achievement of Level 2 and 3 VCQ, VRQ and Functional Skills relevant to the learners level, all assessed to the IMI standards. Assessment of all qualified learners to the ATA IMI standards.



PARTS ADVISOR

2 YEARS

The programme is designed around the Institute of the Motor Industry (IMI) Parts Consultant Advanced Apprenticeship Framework (Level 3). Additionally the programme is enhanced by the inclusion of Ferrari Parts Training Courses to allow the apprentice to graduate as a valuable member of your team. Incorporated into the second of training will also be assessments for:

- ATA Parts Consultant

The achievement of Level 2 and 3 VCQ, VRQ and Functional Skills relevant to the learners level, all assessed to the IMI standards. Assessment of all qualified learners to the ATA IMI standards.

Training is delivered by dedicated Ferrari Apprentice trainers using Ferrari vehicles and equipment at the Ferrari Training Academy in Slough.

SERVICE ADVISOR

2 YEARS

The programme is designed around the Institute of the Motor Industry (IMI) Customer Service Advanced Apprenticeship Framework (Level 3). Additionally the programme is enhanced by the inclusion of Ferrari Customer Service Training Courses to allow the apprentice to graduate as a valuable member of your team. Incorporated into the second of training will also be assessments for:

- ATA Customer Service

The achievement of Level 2 and 3 VCQ, VRQ and Functional Skills relevant to the learners level, all assessed to the IMI standards. Assessment of all qualified learners to the ATA IMI standards.



FERRARI LIGHT VEHICLE REPAIR APPRENTICESHIP JOURNEY

It is expected that it will typically take three years for the apprentice to attain the required level of competence in the workplace although it may be less if the individual already has significant training and practical experience.

Employers who recruit candidates without English and Maths at GCSE Grade C (or Functional Skills Level 2) or above must ensure that the candidate achieves this standard before the apprentice is submitted for the end assessment.

Group 1: Soft Skills and Behaviours							Gateway 3	End Assessment
G2: Induction & Foundation Skills	G3: Routine Service and Inspections	Gateway 1	G4: Simple Diagnose and Repair	G5: Intermediate Diagnose and Repair	Gateway 2	G6: Complex Diagnose and Repair		
Group 7: Complete Systems Understanding and Repair Major Components								
Year 1				Year 2		Year 3		

The apprentice will be required to pass Gateway 1 and Gateway 2 before progressing to the next phase of the programme. There is a third gateway positioned about three months from the synoptic end test that will enable the employer to establish whether the apprentice is on course to complete the apprenticeship successfully or not.



The programme will conclude with an independent synoptic assessment. This begins with the employer confirming that the apprentice is fully competent and ready to enter this final phase along with a completed logbook, followed by the synoptic assessment, of which there are four components.

1. Log book

The assessment organisation will review the final year of the apprentice's logbook in order to assess the progress the individual has made over time, particularly with regard to the way the development of their soft skills and behaviours have progressed. The Ferrari Academy and the employer will be required to maintain an electronic version of the log book in order that it can be reviewed remotely

2. Behaviour Assessment

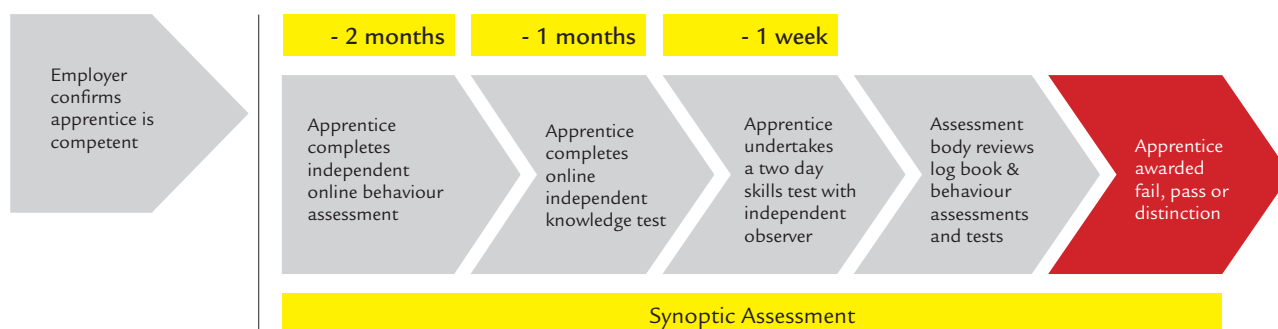
They will conduct an independent behaviour assessment, taking input from the apprentice's immediate work circle. This will be the final peer review, completing a sequence that started at the point the apprentice joined the programme. It will provide evidence of the quality of the individual's soft skills and the degree to which their behaviours meet the requirements of the workplace. The review of the logbook will be used to validate the accuracy of the assessment test. The final mark will be based on a combination of logbook and behaviour assessment

3. Knowledge Test

There will be an in-depth, online test that will use a range of question types to explore both the knowledge and understanding of the apprentice. The question types will be designed to test the ability of the apprentice to apply their knowledge to real-world problems.

4. Skills Test

The fourth element is a two-day practical examination of the skills of the apprentice and their understanding of the underpinning theory. There will be approximately ten exercises that will provide an effective test of the range of skills required by a technician. They will be timed and carried out in an environment that simulates the workplace to ensure they provide an insight into the individual's competence.



A young man with short brown hair, wearing a black Ferrari racing suit with red and grey accents, a white shirt, and a black tie, is focused on writing on a red clipboard. He is holding a silver pen in his right hand. The background is filled with rows of black tires on shelves, with some tires having white labels attached to them. A red circular callout box is positioned in the upper right corner of the image.

Training is delivered
by dedicated Ferrari
Apprentice trainers
using Ferrari vehicles and
equipment at the Ferrari
Training Academy in
Slough.



OVERVIEW

The Ferrari apprentice training will include quarterly dealer visits to discuss your programme and to assist you in maximising your development in the dealership.

SALARY STRUCTURE

Hourly Wage (Minimum)	
FIRST YEAR	£3.90
SECOND YEAR ONWARDS Under 18	£4.35
SECOND YEAR ONWARDS - 18 -20	£6.15
SECOND YEAR ONWARDS - 21 to 24	£7.70
SECOND YEAR ONWARDS - 25+	£8.21

The above figures are the minimum rates for a Ferrari Apprentice during the 2 or 3 year Apprenticeship. Actual hourly wage rates are set at the discretion of each Ferrari dealer and are subject to regional variations, individual performance, attitude and results.



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CONTACT

TEL: 0115 945 7217

EMAIL: ferrari@nottinghamcollege.ac.uk

www.ferrariapprenticeship.co.uk

Availability of specific apprenticeships are subject to the recruitment needs of the Official Ferrari Dealer network, which may vary from year to year.

The apprenticeship training is delivered for and on behalf of Ferrari by Emtec Colleges Limited.



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